

# Staying Connected During the Coronavirus Situation

As the country deals with the effects of the Coronavirus (COVID-19), Comcast is taking immediate steps to help connect more low-income families to the Internet at home. Effective Monday, March 16, 2020, anyone who signs up for Internet Essentials will receive two free months of Internet service. We are also increasing the speed of the program to 25 Mbps downloads, and 3 Mbps uploads for all new and existing customers.

After your first two free months expire, you can either cancel the service (which you can do at any time) or keep it as a regular paying Internet Essentials customer. You will receive an easy to use self-install-kit that includes a cable modem (to receive service at your home) with a WiFi router (to connect your devices without wires). There is no term contract or credit check and no shipping fee for equipment.

Can I disconnect from Internet Essentials at any time?

Once new customers qualify for Internet Essentials there is no minimum time period that they have to be a customer to take advantage of two free months (as long as they sign up for service by April 30, 2020). Because there is no contract a customer can disconnect their Internet Essentials service at any time without penalties.

Comcast is offering 2 months free internet to low income families.

<https://www.internetessentials.com/>



## Step 1: Apply

Apply Now

You may be instantly approved!



## Step 2: Qualify

After completing your application, you may qualify if:

- A** You are eligible for public assistance programs such as the National School Lunch Program, Housing Assistance, Medicaid, SNAP, SSI and [others](#).
- B** You do not have outstanding debt to Comcast that is less than a year old. Families with outstanding debt more than one year old may still be eligible.
- C** You live in an area where Comcast Internet service is available but have not subscribed to it within the last 90 days.



## Step 3: Get Approved

We'll review your completed application. It may take longer if documents have to be submitted. If approved, you will receive a [Welcome Kit](#) and Internet equipment in 7-10 business days.



## Step 4: Get Online

Use the step-by-step guide included with your Internet equipment to set up your service.